

Desktop Cloud Sync

Version 1.0.0 | Updated 2026-09-05 | 1 min read

Existing service guidance

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Begin with a small test folder so you can confirm synchronization behavior before connecting a large library.

Before you start

Use the access and features actually assigned to your account. Keep a rollback or recovery route before changing existing service settings.

Steps

1. Install the supported client from the official product source.
2. Connect to the exact approved Cloud URL through the normal browser authorization flow.
3. Select a small local folder and wait for synchronization to complete.
4. Edit a test file, verify the web copy and confirm offline-file behavior before expanding the selection.

Verify the result

Changes reach the intended account and local storage behavior matches your needs. Sync can propagate mistakes, so retain a separate backup.

Help and related information

Contact support, service status, and Customer Access. Never send passwords or recovery codes.

Official Nextcloud user manual. Client features vary by platform and version.