

Mobile Cloud Sync

Version 1.0.0 | Updated 2026-09-05 | 1 min read

Existing service guidance

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Mobile uploads, automatic photo upload and offline copies are separate settings. Configure only the folders you intend to sync.

Before you start

Use the access and features actually assigned to your account. Keep a rollback or recovery route before changing existing service settings.

Steps

1. Install the official mobile client and sign in through the approved Cloud URL.
2. Grant only the storage or media access needed for your chosen function.
3. Test one non-sensitive upload and download before enabling automatic uploads.
4. Review Wi-Fi, battery and background restrictions, then verify a test after the screen has been off.

Verify the result

The selected file appears on the server and the intended background behavior works. An app launch is not proof of synchronization.

Help and related information

Contact support, service status, and Customer Access. Never send passwords or recovery codes.

Official Nextcloud user manual. Client features vary by platform and version.