

Understanding Cloud Storage

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Existing service guidance

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Use the actual quota shown for your account. Device storage, synchronized data and server quota are different measurements.

Before you start

Use the access and features actually assigned to your account. Keep a rollback or recovery route before changing existing service settings.

Steps

1. Check account usage before a large upload.
2. Confirm whether a file is fully local, online-only or selected for offline use.
3. Review versions, trash and retention before removing anything; deletion may propagate to connected devices.
4. Request a quota review through support when needed instead of assuming unlimited capacity.

Verify the result

Required files remain available and free space is sufficient on both device and service. Verify backups before deletion.

Help and related information

Contact support, service status, and Customer Access. Never send passwords or recovery codes.

Official Nextcloud user manual. Client features vary by platform and version.