Using Your Dashboard

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Preparation / invited access

The shared customer dashboard is a private preview. Product panels remain the supported route for existing customers until integration is accepted.

Before you start

Use the access and features actually assigned to your account. Keep a rollback or recovery route before changing existing service settings.

Steps

1. Open the dashboard only from a verified invitation or Customer Access link.
2. Read unavailable and not-configured states literally; do not interpret a placeholder as a working integration.
3. Compare displayed services with your actual entitlement and organization.
4. Use the support route to report a missing service or incorrect tenant association. Include no credentials.

Verify the result

Only your own services appear. Billing and provisioning actions are available only after their own release and authorization gates pass.

Help and related information

Contact support, service status, and Customer Access. Never send passwords or recovery codes.