

Backing Up Your Website

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Existing service guidance

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A download is useful only if it contains the required files and databases and can be restored.

Before you start

Use the access and features actually assigned to your account. Keep a rollback or recovery route before changing existing service settings.

Steps

1. Check free space and identify the site files, database and necessary configuration.
2. Use the available backup controls and copy the result to a protected separate destination.
3. Verify the archive and record its date, scope and integrity hash.
4. Arrange an isolated restore before relying on the backup. Full cPanel account restoration may require hosting support or WHM.

Verify the result

The restored copy starts and required application functions work. Keep encryption keys and recovery instructions separate from public website storage.

Help and related information

Contact support, service status, and Customer Access. Never send passwords or recovery codes.

Official cPanel documentation. Account features vary by hosting package.