

Connecting a Domain

Version 1.0.0 | Updated 2026-09-05 | 1 min read

Existing service guidance

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Domain registration, DNS hosting and website hosting are separate services. A domain change can affect both the website and mail.

Before you start

Use the access and features actually assigned to your account. Keep a rollback or recovery route before changing existing service settings.

Steps

1. Record the current registrar, nameservers and website/mail records before editing.
2. Confirm the exact domain is attached to the intended hosting account.
3. Use the target records supplied for that service; do not copy another customer domain configuration.
4. Validate website and mail behavior after propagation before removing previous records.

Verify the result

The domain reaches the intended website and existing email still functions. A website-only check does not validate mail routing.

Help and related information

Contact support, service status, and Customer Access. Never send passwords or recovery codes.

Official cPanel documentation. Account features vary by hosting package.