

NORA Devices and Hardware

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Existing service guidance

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The hardware status API is authenticated. Physical controls remain disabled until the supported vendor runtime and device acceptance are complete.

Before you start

Use the access and features actually assigned to your account. Keep a rollback or recovery route before changing existing service settings.

Steps

1. Connect only a supported device through its approved operating-system runtime.
2. Review the signed-in hardware status and distinguish disconnected, unavailable and healthy states.
3. Keep ordinary NORA access working if a deck, display or microphone is absent.
4. Complete a supervised device test before enabling any live dispatch.

Verify the result

The actual device identity, status display and allowed controls are verified. A simulator or status response is not physical acceptance.

Help and related information

Contact support, service status, and Customer Access. Never send passwords or recovery codes.