

NORA Privacy

Version 1.0.0 | Updated 2026-09-05 | 1 min read

Existing service guidance

In this guide: [Before you start](#) | [Steps](#) | [Verify the result](#) | [Help and related information](#)

Keep sensitive information out of general prompts, logs and screenshots unless a specific approved workflow requires it.

Before you start

Use the access and features actually assigned to your account. Keep a rollback or recovery route before changing existing service settings.

Steps

1. Describe the problem without passwords, tokens, private keys or message contents.
2. Use designated protected account workflows for authentication.
3. Check whether an output is a private draft before sharing it externally.
4. Use support when data handling or retention is unclear.

Verify the result

The task can be understood without exposing unnecessary private information. A generated draft has not been sent merely because it exists.

Help and related information

Contact support, service status, and Customer Access. Never send passwords or recovery codes.