

SIP Setup

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Preparation / invited access

In this guide: [Before you start](#) | [Steps](#) | [Verify the result](#) | [Help and related information](#)

SIP credentials belong to the endpoint and must not reuse a human account password.

Before you start

Use the access and features actually assigned to your account. Keep a rollback or recovery route before changing existing service settings.

Steps

1. Use the exact assigned server, username and encrypted transport settings.
2. Keep required TLS and SRTP enabled. Do not accept unverified certificates.
3. Confirm registration without exposing account secrets in logs or screenshots.
4. Test the authorized calling path, background operation and reconnect behavior.

Verify the result

Registration and a real call pass with the required transport and media protection. Do not change E911 settings as part of troubleshooting.

Help and related information

Contact support, service status, and Customer Access. Never send passwords or recovery codes.