

VoIP: Getting Started

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Preparation / invited access

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Business VoIP remains under technical and commercial acceptance. Use only an assigned private test endpoint.

Before you start

Use the access and features actually assigned to your account. Keep a rollback or recovery route before changing existing service settings.

Steps

1. Confirm the assigned account, endpoint and authorized calling scope.
2. Use the issued SIP settings and preserve the existing emergency-calling configuration.
3. Check registration, then arrange a consented test with an appropriate recipient.
4. Verify ringing, answer, two-way audio and hangup on the actual device.

Verify the result

A real consented call works end to end. Registration is not proof of incoming calls, audio quality or emergency calling.

Help and related information

Contact support, service status, and Customer Access. Never send passwords or recovery codes.