

XORVAULT Recovery

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Preparation / invited access

In this guide: [Before you start](#) | [Steps](#) | [Verify the result](#) | [Help and related information](#)

A vault recovery plan must be prepared while access still works. Do not assume a provider can recover encrypted contents.

Before you start

Use the access and features actually assigned to your account. Keep a rollback or recovery route before changing existing service settings.

Steps

1. Review the recovery methods supported by your actual account configuration.
2. Keep recovery material in protected storage independent of the primary device.
3. Test the documented process with a non-sensitive account or controlled exercise when practical.
4. If access is lost, use the approved recovery route without sharing master secrets or encrypted vault exports by ordinary email.

Verify the result

You understand which data can be recovered and which proof or recovery material is required. Never promise recovery that has not been tested.

Help and related information

Contact support, service status, and Customer Access. Never send passwords or recovery codes.